



WHOLESALE PET SUPPLIES

IT'S EASY TO RETURN ITEMS AT KING WHOLESALE PET SUPPLIES!

King Wholesale Pet Supplies makes every effort to pack and ship your order correctly. We appreciate your business and want to ensure complete satisfaction with every order. If you are dissatisfied for any reason, follow the steps below to return merchandise.

1. All merchandise must be returned unused within 30 days of receipt. Please include all original packaging including instructions books and warranty cards where applicable.
2. Simply fill out and include this completed form indicating the reason for your return.
3. Refunds will be processed in the same manner as the original order.
4. Please pack all items carefully and seal the carton securely before shipping. Charges paid by customer.

Mail Returns to:

King Wholesale- Return Department

4013 Colusa Highway

Yuba City, CA 95993

Order Number- _____

| Item Number | Quantity | Reason for Return – please check one ✓ | | | |
|-------------|----------|--|----------------|-----------------|-------|
| | | Defective | Incorrect item | Changed my mind | Other |
| | | | | | |
| | | | | | |
| | | | | | |

Comments: _____

Please Note:

*You must return items sealed in original packaging, unless defective.

*We reserve the right to test all products claimed to be defective prior to issuing a credit or refund.

* Items for repair and under factory warranty must be sent to the manufacturer or their authorized service center.

*Seasonal items are non-refundable.

Returns will be processed within 1 week of receipt. A restocking fee of 25% will be applied and the return shipping is to be paid by the customer. Seasonal items & nutritional's are non-returnable.

Terms Agreement:

I, _____ on, _____ agree to the terms and conditions of this transactions including any restocking or usage fees that may apply.

Signed _____